

BRING GLOBAL MARKETS WITHIN REACH WITH GLOBAL LINK AND SALESFORCE

KNOWLEDGE CLOUD

- Create workflows with approval and review
- Translate knowledge articles using native out-of-the-box translation workflow
- Configure article type and field for granular control over translatable content
- Retrieve translated articles and manage post-transition publishing automatically
- Integrate any number of vendors into translation workflow
- Create reports by user, organization, or vendor

COMMERCE CLOUD

- Initiate translations through business manager interface
- Automatically export and import:
 - Rich Content
 - Promotions
 - Catalog Data
 - Freight
- Receive automated email notification of job status
- Track projects in real time
- Translate and review in context with on-page preview

SERVICE CLOUD

- Deliver fast, high-quality, and affordable real-time translation with neural machine translation service
- Customize languages on a per-agent level
- Allow agents and customers to reply and receive messages in their own language
- Maintain brand voice with custom glossaries and style guides
- Available for lightning and classic

MARKETING CLOUD

- Leverage native content builder functionality
- Eliminate manual copy/paste
- Deploy global campaigns with no multilingual skills
- Maintain message consistency
- Create global customer touch points

BE EVERYWHERE™